MEDEX Travel Assist®
Security That Travels With Your Employees
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Among the things your employees value most are their health and security. But when they travel, health and security might be hard to find. Standard Insurance Company has found a way for security to travel with your employees — a way for them to find appropriate care away from home.

Through an arrangement with MEDEX Assistance Corporation, you can assure employees access to a comprehensive range of professional 24-hour medical, legal and travel assistance information and coordination services. These services help employees plan travel and respond to emergencies that occur 100 miles or more from home and in foreign countries.

MEDEX Travel Assist® Adds Value and Security
In the United States, MEDEX Travel Assist provides a 24-hour service that directs care to qualified, cost-effective providers and expands the breadth of your health care plan.

Worldwide, MEDEX services offer an international network that provides appropriate health care and helps manage international emergencies as they arise.

MEDEX services give your employees a sense of security when they travel for pleasure or business, 100 or 10,000 miles from home. The services reduce the worries of what to do in an emergency, and can enhance the value of the benefits you provide.

Who is covered?
Employees don’t have to enroll for this service. They’re automatically covered when you choose Group Life Insurance coverage from The Standard. Family members, including spouse and any unmarried dependent children (under age 19 or through age 24, if they attend an accredited school full-time), are also covered.

How do employees access MEDEX services?
You are provided identification cards for distribution to employees. Employees simply sign their cards and carry them when they travel.

MEDEX services are available 24 hours a day, seven days a week, 365 days a year. If employees need help, they simply call the appropriate number on their cards and follow the instructions. Professional coordinators at the Assistance Center provide quick and efficient service.
Key Services
Pre-trip Assistance
• Consulate and embassy locations
• Currency exchange information
• Health hazards advisory and inoculation requirements
• Passport and visa information
• Weather information

Medical Assistance Services
• Case communications
• Emergency evacuation*
• Hotel convalescence arrangements
• Locating medical care
• Medical insurance assistance
• Medically necessary repatriation*
• Prescription drug assistance

Emergency Transportation Services
• Pet care and return assistance
• Repatriation of remains*
• Return of dependent children*
• Transportation for a family member or friend*
• Vehicle return*

* These transportation benefits are fully funded.

Travel and Technical Assistance
• Emergency credit card replacement
• Emergency cash assistance
• Emergency message service
• Emergency ticket replacement
• Emergency translator and interpreter services
• Missing baggage assistance
• Passport and document replacement

Legal Services
• Bail bond services
• Help locating legal services

Medical Supplies
When employees travel where they are concerned about appropriate health care, medical kits, needle kits and medical packs are available for purchase. Call MEDEX Assistance Corporation for details.

Now security travels with your employees.
Employees can reach the help they need every hour, every day of the year. Wherever they travel, they can take the security of MEDEX Travel Assist with them.
This brochure is for your information only and is not a contract.

**All services must be arranged by MEDEX Assistance Corporation. No claims for reimbursement will be accepted.**

Due to problems of distance, time and communications, MEDEX Assistance Corporation cannot be responsible for the availability or results of any medical, legal or transportation services. The traveler is responsible for obtaining all services not directly provided by MEDEX Assistance Corporation and is responsible for the expenses associated with all services except those pertaining to repatriation and medically necessary emergency evacuations as provided by MEDEX Assistance Corporation.

The MEDEX Travel Assist program is offered in conjunction with Standard Insurance Company’s Group Life insurance products and is subject to the terms and conditions, including exclusions and limitations, of the Services Agreement issued by MEDEX Assistance Corporation to participating policyholders. The services described in this booklet are provided by and are the sole responsibility of MEDEX Assistance Corporation, which is not affiliated in any way with Standard Insurance Company.